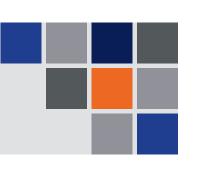
## Biography:

## ANNA ARSENEAUX PROPERTY MANAGER





vCard

Anna Arseneaux is a 15-year veteran in the property management of both multi-family and commercial assets, with a keen focus of ownership's goals to preserve the asset, prevent liability, and enhance value. She has a solid understanding of ROI.

Ms. Arseneaux has excelled in the takeover of distressed properties and properties with value-enhancement opportunities. She began her career on-site in the multifamily industry, working her way up to full on-site property manager for 200 units. She later worked in the home office of that property's owner, assisting in the administrative oversight of the management company as well as functioning as area property management of 13 multi-family projects, two office projects, and one shopping center.

For GlassRatner, Ms. Arseneaux initially provided administrative and on-site support for both the Vice President of Multi-family, and for the Senior Asset Manager over Florida commercial properties. She then progressed to taking over full property management and reporting responsibility for several Ocwen receivership and REO projects from Jacksonville to Miami, while still supporting the Florida Senior Asset Manager handling office, retail and industrial assets for other clients. She also took over the coordination of a residential condominium workout purchased by Sabal Financial in Boca Raton, Florida. This entailed administration of leased inventory, oversight of renovations of turned inventory to sell, and coordination with client for capital expenses and scheduled termination of leases to final sellout of inventory. This later included managing the Condo Association for the client as well.

Anna Arseneaux's skills include leasing, management, hiring employees, hiring and oversight of vendors, budgets, administration of property and vendor insurance requirements and claims, lease administration, collections and litigation. She has the ability to communicate professionally with clients, prospects, vendors, attorneys, and accounting staff and professionals. She has accomplished the professional use of Excel, Word, QuickBooks, and TenantPro. Her industry-specific education and training has included Excel, National Apartment Association CAM, NAA Fair Housing Certification, NAA Leasing, and Florida Community Association Manager courses.